WISCONSIN eHEALTH *ACTION PLAN*
GOALS AND GUIDING PRINCIPLES
4/4/06

The Wisconsin eHealth *Action Plan for Health Care Quality and Patient Safety ("Action Plan")* will articulate a path to improve the quality and reduce the cost of health care in Wisconsin through fostering a statewide health information infrastructure.

The health information infrastructure recommendations will include but are not limited to recommendations that will (a) achieve statewide use of electronic health records and decision support systems at the point of patient care, and (b) provide a means for timely and appropriate exchange of data across medical care settings. The *Action Plan* will be developed under the direction of the eHealth Care Quality and Patient Safety Board appointed by Governor Jim Doyle. The plan will focus on strategic actions including:

- *What* action needs to occur

- *When* does the action need to occur

- *Why* is the action necessary, and

- *Who* (individual / group / organization) is required to complete the action

The Board will engage a wide range of stakeholders in establishing priorities, synchronize work with national priorities, and identify policies needed to promote the implementation and adoption of health information technology. This work will build upon the various successful statewide and regional initiatives underway in Wisconsin.

The following guiding principles have been identified to serve as the foundation for a viable and sustainable *Action Plan*:

1. CREATE ACHIEVABLE, ACTIONABLE AND PRACTICAL INITIATIVES

   - Develop and implement short-term (one year or less), achievable, practical and measurable initiatives as part of the *Action Plan* to show early progress, value and momentum.

   - Develop mid-term and long-term recommendations for full implementation so that it is easy to see how the short-term actions will build the foundation to achieve the long range goals and achieve the vision set for the state.

   - Provide recommendations that reach across geographical, demographic and organizational boundaries such as strategies to address adoption of health information technology in rural areas and small practices as well as larger health care organizations.

2. ENSURE THAT INITIATIVES ARE CONSUMER-FOCUSED

- Involve consumers from the start in the governance and advisory structure of an interoperable health information technology environment as appropriate.

- Provide recommendations that will enable consumers to make well informed choices in their own health care with respect to value and quality of care and to operate in an environment of mutual accountability for health.

- Foster approaches that provide for more personalized, holistic health care for individuals.

- Ensure that individual health information is available to consumers and that security and privacy needs are met.

3. IMPROVE POPULATION HEALTH AND HEALTH CARE DELIVERY

- Develop approaches that promote consistent use of evidence-based medicine standards and guidelines that reflect the six aims of the Institute of Medicine, especially focusing on opportunities to improve health outcomes and reduce health care costs for public and private payers.

- Provide clinicians and other authorized health care professionals with clinical decision support to enhance decisions, avoid clinical errors, including medication errors and adverse events, avoid duplicative medical procedures and assist in following recommended practices throughout the health care delivery process.

- Align strategies with successful initiatives underway in Wisconsin to identify metrics to measure performance from the perspective of patient care, public health, provider and payer value and overall economic value; to collect and use scientifically valid data and information to assess the quality, performance and cost of health care; and to collect and use data and information for scientifically valid medical and public health research and analysis purposes.

4. ASSURE AND PROMOTE INTEGRITY AND SUSTAINABILITY

- Develop and maintain a model that can be sustained programmatically, technically and financially; that uses continuous quality improvement; adapts to change and aligns the costs and incentives with the benefits related to health information technology and health information exchange.

- Develop a governance structure that attracts and retains participants and builds up the best possible public-private collaboration to achieve the goals of the *Action Plan.*

- Develop policies and systems for data sharing that balance the need to protect patient privacy and system security with the need to improve patient-centered care.